For questions requiring immediate attention, please call:
For Town Business: 508-465-9001
For Emergency: 911
For Essential Health and Human Service Needs: 211

Town of Carver Update on Covid-19 Response
to the Federal, State and Local State of Emergency

Updated April 28, 2020

To Find out the number of positive Covid19 cases in Carver, contact the
Board of Health at 508-866-3405
Please be advised that those that have contracted Covid19 are protected
under HIPAA - Board of Health and Town Officials cannot release personal
health information or addresses.**

Public Assistance is available at the South Shore Community Action Council:
http://www.sscac.org/index.html In addition, donations can be made to SSCAC to help support the
community.

Carver Board of Health ……. Face Covering Declaration

Pursuant to the declaration of a public health state of emergency on March 16, 2020, and all
other authorizing statutes and regulations, acting by and through its Agent authorized under
MGL c. 111, §31 and 104, we, the Board of Health of the Town of Carver, Massachusetts,
hereby order the following:

All members of the public ages 2 years of age and older entering any essential business or
government operation as defined by Governor Baker’s Covid-19 Executive Orders, including but
not limited to grocery stores, pharmacies, home improvement stores and the like must wear a
cloth face covering, such as a fabric mask, scarf or bandana, over his or her nose and
mouth. Face coverings can be made of household fabrics and materials and should ideally have
multiple layers. The cloth face coverings recommended are not surgical masks or N-95
respirators, which should be left for medical professionals and first responders.
All members of the public ages 2 years of age and older entering a restaurant for the purpose of picking up food for take-out must wear a face covering over their nose and mouth.

All employees of all essential businesses shall wear a face covering over their mouth and nose when interacting with the public and within six feet of a co-worker. All grocery stores, retail stores and food service establishment staff must wear a face covering.

Any resident or member of the general public ages 2 years of age and older entering or exiting a residential or commercial building complex of greater than one (1) unit must wear a face covering over their nose and mouth while in common areas and communal spaces and must exercise social distancing in these spaces in accordance with CDC guidelines. See these guidelines at: https://www.cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/

An employee of the retailer shall be designated to ensure that members of the public ages 2 years of age and older are entering the establishment wearing a cloth face covering.

Per the CDC, face coverings should not be placed on young children under 2-years-old, anyone who has trouble breathing, or is unconscious, incapacitated or otherwise unable to remove the mask without assistance.

Key elements to remember when wearing a face covering include:

- It should fit snugly against the side of your face;
- It should be secured with ties or ear loops;
- It should have multiple layers of fabric;
- It should allow for breathing without restriction;
- Fabric face coverings should be cleaned after each use and should be machine washable and dryer safe;
- Always remove the mask directly into the laundry or trash and then immediately wash your hands;
- Be careful not to touch your eyes, nose, or mouth when removing your mask.

Instructions for how to fashion a homemade face covering with no sewing required can be found at https://www.cdc.gov/…/2019-n…/prevent-getting-sick/cloth-fac....

This emergency order shall be effective beginning Wednesday, April 29, 2020 at 6:00AM and remain in effect until notice is given, pursuant to the Board of Health’s judgment that the Public Health Emergency no longer exists.

To the extent necessary, this Order shall be enforced by Board of Health officials.

The Carver Police Department asks that residents do not call 9-1-1 regarding face covering related matters. Anyone with concerns are advised to call the Carver Board of Health at (508) 866-3420.

ORDERED at Town Hall this 27th day of April 2020

Art Borden, Chairman
The Board of Health held an emergency meeting on 3/23/20 - this meeting is available to view on the following link:
https://www.youtube.com/watch?v=b8Hpe45SonA&feature=youtu.be

The Board of Health has posted a link to information on Covid-19 that is updated daily:

**Board of Health advisory of VNA (Visiting Nurses Assoc.) processing of Positive Cases:

1. The person is tested positive and the VNA is notified via MAVEN.
2. VNA notifies Board of Health Agent with infected person’s address only. This information is immediately forwarded to Public Safety Chiefs.
3. The infected person is interviewed to determine contact with others of closer than 6’ for at least 15 minutes. They are mailed a letter from DPH explaining terms of isolation.
4. The contacts are also interviewed and it is recommended that they self-quarantine for 14 days from their last day of contact with the infected individual. They are mailed a letter from DPH explaining the terms of self-quarantine.
5. All positive cases as of 3/31 have been called daily to get updates on the individual’s condition. Any new cases as of 4/1 will be receiving a follow-up call at 7 day intervals.
6. Contact individuals only receive the initial call/interview and instructions.
7. VNA will notify Board of Health Agent when the infected individual is recovered. This information is then forwarded to Public Safety Chiefs.

**Town Event Updates:**

- **Town Meeting** – The Select Board intends to delay Annual Town Meeting until 3 weeks after the Covid-19 local declaration of emergency is lifted
- **Town Election** – The Select Board intends to delay the local town election until 4 weeks after the Covid-19 local declaration of emergency is lifted

As ordered by the Board of Health:

All town buildings, including schools, fields, playgrounds, and parks are closed to the public. Also ordered closed are personal service businesses such as barbers, hair salons, nail salons, massage, etc. Violation of this order is a crime and is punishable by a $300 fine or arrest. Public playground and park areas will be patrolled.

As recommended by the Board of Health Agent & supported by the Board of Health:

- No Town buildings will be open to the public.
- We request that business be done online, via phone or email. No cash will be accepted for payment in any department. A check or money order payable to the Town of Carver
will be accepted in lieu of cash.

- All Board and Committee meetings will be postponed for the next few weeks to the extent possible. Remote participation will be encouraged and provided where necessary, proper and deemed appropriate for those Boards and Committees that must meet. The Town is in the process of seeking alternate solutions for this.
- Treasurer/Collector office will not be accepting cash. A check or money order payable to the Town of Carver will be accepted. This can be mailed in or paid on line thru the link: https://www.carverma.gov/treasurertax-collector/pages/pay-bill-online
- The Town of Carver now has an outside drop-box. Payments and paperwork for Town departments can be deposited in the box. DO NOT DEPOSIT CASH.
- Please place everything in an envelope with the department name, as well as your name, address, phone number and email, so we may contact you with any questions.
- The box will be emptied at 8:00am on days that the Town Hall is open for business. Items will be received as of the previous business day.
- The drop-box is a large, upright, gray unit, located to the left of the building when facing the main entrance, on a grassy median, and can be accessed from your vehicle.
- A waiver for interest on certain tax and other bills is available – you must apply for this waiver and it does not apply to all tax bills. Please see details at: https://www.carverma.gov/treasurertax-collector/urgent-alerts/important-information-regarding-your-tax-bill
- Please call the Treasurer/Collector’s office at 508-866-3434 if you have any questions.
- A spending freeze has been implemented for all town departments - spending shall be restricted to expenses directly related to public safety and costs associated with essential services.
- Council on Aging Meals on Wheels and the GATRA transportation bus program will continue to run, only for medical appointments and one scheduled trip to Shaw’s in Carver each week. (The building is still closed to the general public.)
- Fire Department - Inspections are still being done, but on a priority basis and the lobby dispatch area is open to the public, however there is no access to restrooms.
- Police Department- Emergency calls will continue to be investigated immediately. In order to comply with the recommendations of social distancing, access to the lobby for emergency reasons will not change. Residents with non-emergency business are encouraged to call 508-866-2000 extension 0 to speak with an officer rather than come in. Records requests will be processed by phone or email, by calling 508-866-2000 extension 118 or msheehan@carverpolice.org
- Please note that no food can be accepted in Police and Fire & EMS stations. They are grateful to the community for their support, but cannot take that risk at this time.
- School Department essential personnel have access to the facilities and will be at work. The School will be offering lunch to all students – you do not need to be on the free or
reduced lunch program. This program will end on June 19, 2020. This is available for pick up at the Elementary School weekdays beginning Thursday 3/19 from 11:30-12:30. Please contact the School Central Office at 508-866-6100 for more information.

- **Town Clerk** - All requests must be done through the mail or email. No members of the public will be allowed into the building to process requests. Call 508-866-3317 for questions. Information on absentee ballots as well as other information can be found at [https://www.carverma.gov/town-clerk](https://www.carverma.gov/town-clerk). No cash will be accepted. A check or money order payable to the Town of Carver will be accepted.

- **Permitting** – All permit applications will need to be processed through the mail. No members of the public will be allowed into the building to process requests. For questions call 508-866-3405. No cash will be accepted. A check or money order payable to the Town of Carver will be accepted. Please be advised going forward all questions & inspections will be done via the following:
  - Building Applications: Please send via mail or email to Michele.bremer@carverma.gov
  - Electrical Inspections: Stephen Peterson #774-766-9036
  - Plumbing & Gas Inspections: George Greenwood #508-254-6454
  - Building Inspections: Please send email to debra.deneen@carverma.gov
  - Board of Health Inspections: Kevin Forgue #508-763-7204

- **Library** - The library is closed until further notice. During this time we ask that you not return materials to the library if possible. All due dates have been changed to April 15, 2020 and no fines will be charged during this period. We encourage you to use online resources and visit our website [www.carverpl.org](http://www.carverpl.org) for access to ebooks, audiobooks, streaming video, music, magazines and our reference databases. We also encourage you to follow our Facebook page for updates on other online resources you can access while we are closed.

Carver residents with a Carver Public Library card which starts with barcode numbers 22033 can access Overdrive/Libby for ebooks and audiobooks, and also access Hoopla for ebooks, audiobooks, movies, TV shows, and music. The PIN is the last 4 numbers of your phone number. If you are having any issues with connecting to Overdrive/Libby or Hoopla, please email carref@sailsinc.org or leave a message at 508-866-3415 x0 and we will try to help you get connected.

- **Veterans** – All requests must be done through email, mail or phone. Please contact the office at 508-866-3406. No members of the public will be allowed into the building to process requests.

- **The E.O.C.** will be open with ranging hours. If anyone has questions about emergency operations please call 508-866-5219.

- **Select Board** – A new interim Town Administrator has been hired. All meetings in regards to this can be viewed at: [https://www.carverma.gov/home/news/town-administrator-interviews-april-8-2020-select-board-decision-april-10-2020-select](https://www.carverma.gov/home/news/town-administrator-interviews-april-8-2020-select-board-decision-april-10-2020-select)

Residents can conduct most town business online at [www.carverma.gov](http://www.carverma.gov) or via mail.
A Message from COMCAST regarding your cable:

Dear Chairman and Members of the Board:

As local government leaders, I wanted to update you on Comcast’s network health during this COVID 19 crisis. We take our role in keeping our residents, employees, students and businesses connected very seriously. We think it’s important to keep all of you informed as well. Please do not hesitate to contact me with questions about connectivity, our role in it or any ideas/issues you see percolating.

Recently, we had a national briefing on our network health and long story short, everything is working well and the increased traffic and usage is well within our network design capabilities. Attached is a one pager that describes what we are seeing for utilization.

This is a good site for anyone with questions about Comcast and our responses to Covid 19: https://corporate.comcast.com/covid-19/network In addition to our network operations, we’ve made several consumer announcements to make sure people are getting and staying connected. This site is where we will be collating and sharing updates and information relative to pandemic responses.

If you have questions or are hearing concerns, please send them my way.

Michael Galla  
Sr. Manager Government & Regulatory Affairs  
Comcast Cable Communications Inc.  
Phone: (508) 732-1536  
Cell: (339) 832-7395

Gov. Charlie Baker announced new guidelines for all Massachusetts residents to promote social distancing and help to prevent the spread of COVID-19:

- No gatherings of any kind of more than 10 people at one time, in one place.
- All public and private schools in Massachusetts will close on Tuesday, March 17 until the end of the school year
- All restaurants will only be able to serve takeout (and delivery where available).

Residents, business owners and community members are asked to abide by these newest guidelines from the Governor's office.

The Public Safety Officials, consisting of the Town Administrator, Fire Chief, Police Chief, Board of Health Agent, DPW Director & Deputy Director and EMS Chief, are meeting regularly to assess the situation and determine next steps.
The COVID-19 situation is very fluid, and new information and guidelines are being posted by the CDC on a regular basis. The CDC offers the following guidance for how COVID-19 spreads.

If anyone displays symptoms of COVID-19, including a fever, cough or shortness of breath, they should not go to work and are advised to contact their primary care physician. According to the CDC, symptoms of the virus appear within 2-14 days of exposure.

The Massachusetts Department of Public Health (DPH) recommends that residents continue with good hygiene practices including:

- Practice good hand hygiene! Wash your hands often with soap and water for at least 20 seconds including under your fingernails. Alcohol-based hand sanitizer (at least 60% alcohol content) can be used when soap and water are not available.
- Keep your hands away from your face.
- Cover your nose and mouth when sneezing and coughing with a tissue and discard it immediately. Cough into the sleeve over your elbow instead of your hand. Wash your hands often when coughing and sneezing.
- Stay away from people who are sick and stay home when you are sick.

For more information, visit the DPH website: 
https://www.mass.gov/orgs/department-of-public-health

and the CDC’s website:  https://www.cdc.gov/