For questions requiring immediate attention, please call:
For Town Business: 508-465-9001
For Emergency: 911
For Essential Health and Human Service Needs: 211

Town of Carver Update on Covid-19 Response
to the Federal, State and Local State of Emergency
Updated March 20, 2020

As ordered by the Board of Health:
All town buildings, including schools, fields, playgrounds, and parks are closed to the public.

As recommended by the Board of Health Agent & supported by the Board of Health:

- No Town buildings will be open to the public.
- We request that business be done online, via phone or email. No cash will be accepted for payment in any department. A check or money order payable to the Town of Carver will be accepted in lieu of cash.
- All Board and Committee meetings will be postponed for the next few weeks to the extent possible. Remote participation will be encouraged and provided where necessary, proper and deemed appropriate for those Boards and Committees that must meet. The Town is in the process of seeking alternate solutions for this.
- Treasurer/Collector office will not be accepting cash. A check or money order payable to the Town of Carver will be accepted. This can be mailed in or paid on line thru the link: https://www.carverma.gov/treasurertax-collector/pages/pay-bill-online
- Council on Aging Meals on Wheels and the GATRA transportation bus program will continue to run, only for medical appointments and one scheduled trip to Shaw’s in Carver each week. (The building is still closed to the general public.)
- Fire Department - Inspections are still being done, but on a priority basis and the lobby dispatch area is open to the public, however there is no access to restrooms.
Police Department- Emergency calls will continue to be investigated immediately. In order to comply with the recommendations of social distancing, access to the lobby for emergency reasons will not change. Residents with non-emergency business are encouraged to call 508-866-2000 extension 0 to speak with an officer rather than come in. Records requests will be processed by phone or email, by calling 508-866-2000 extension 118 or msheehan@carverpolice.org

Please note that no food can be accepted in Police and Fire & EMS stations. They are grateful to the community for their support, but cannot take that risk at this time.

School Department essential personnel have access to the facilities and will be at work. The School will be offering meals for those on the free and reduced lunch program. This is available for pick up at the Elementary School weekdays beginning Thursday 3/19 from 11:30-12:30. Please contact the School Central Office at 508-866-6100 for more information.

Town Clerk- All requests must be done through the mail or email. No members of the public will be allowed into the building to process requests. Call 508-866-3317 for questions. Information on absentee ballots as well as other information can be found at https://www.carverma.gov/town-clerk. No cash will be accepted. A check or money order payable to the Town of Carver will be accepted.

Permitting – All permit applications will need to be processed through the mail. No members of the public will be allowed into the building to process requests. For questions call 508-866-3405. No cash will be accepted. A check or money order payable to the Town of Carver will be accepted. Please be advised going forward all questions & inspections will be done via the following:

- Electrical Inspections: Stephen Peterson #774-766-9036
- Plumbing & Gas Inspections: George Greenwood #508-254-6454
- Building Inspections: Please send email to debra.deneen@carverma.gov
- Board of Health Inspections: Kevin Forgue #508-763-7204

Library- The library is closed until further notice. During this time we ask that you not return materials to the library if possible. All due dates have been changed to April 15, 2020 and no fines will be charged during this period. If you have materials currently on hold and would like to pick them up please call the library at 508-866-3415 x0 and leave a message. We will be offering curbside pick up and will make arrangements for you to come and get those items. We encourage you to use online resources and visit our website www.carverpl.org for access to ebooks, audiobooks, streaming video, music, magazines and our reference databases. We also encourage you to follow our Facebook page for updates on other online resources you can access while we are closed.

Carver residents with a Carver Public Library card which starts with barcode numbers 22033 can access Overdrive/Libby for ebooks and audiobooks, and also access Hoopla for ebooks, audiobooks, movies, TV shows, and music. The PIN is the last 4 numbers of your phone number. If you are having any issues with connecting to Overdrive/Libby or Hoopla, please email carref@sailsinc.org or leave a message at 508-866-3415 x0 and we will try to help you get connected.
• Veterans – All requests must be done through email, mail or phone. Please contact the office at 508-866-3335. No members of the public will be allowed into the building to process requests.
• The E.O.C. will be open with ranging hours. If anyone has questions about emergency operations please call 508-866-5219.

Town Event Updates:
• Town Meeting (4/14/2020) – postponed until an unspecified date when the Covid-19 state of emergency is lifted
• Town Election (4/25/2020) – will possibly be rescheduled in accordance with direction from the state.

Residents can conduct most town business online at www.carverma.gov or via mail.

A Message from COMCAST regarding your cable:

Dear Chairman and Members of the Board:

As communities and households continue to grapple with the COVID-19 pandemic and the Declaration of National Emergency, first and foremost, the health and safety of our customers, employees, and communities is our top priority and concern. Comcast will continue to ensure that our communications facilities and services are operating and maintained during this period of National Emergency. These steps may include deploying technicians and other employees, fueling vehicles and other equipment, and maintaining fulfillment and customer service centers, in order to operate, access, repair, or construct such facilities to prevent loss of service or to restore service.

Please contact me at (508) 732-1536 or michael_galla@comcast.com should you have any questions.

Michael Galla
Sr. Manager Government & Regulatory Affairs
Comcast Cable Communications Inc.
Phone: (508) 732-1536
Cell: (339) 832-7395

Gov. Charlie Baker announced new guidelines for all Massachusetts residents to promote social distancing and help to prevent the spread of COVID-19:
• No gatherings of any kind of more than 10 people at one time, in one place.

• All public and private schools in Massachusetts will close on Tuesday, March 17 until at least April 7.

• All restaurants will only be able to serve takeout (and delivery where available).

Residents, business owners and community members are asked to abide by these newest guidelines from the Governor's office.

The Public Safety Officials, consisting of the Town Administrator, Fire Chief, Police Chief, Board of Health Agent, DPW Director & Deputy Director and EMS Chief, are meeting regularly to assess the situation and determine next steps.

The COVID-19 situation is very fluid, and new information and guidelines are being posted by the CDC on a regular basis. The CDC offers the following guidance for how COVID-19 spreads.

If anyone displays symptoms of COVID-19, including a fever, cough or shortness of breath, they should not go to work and are advised to contact their primary care physician. According to the CDC, symptoms of the virus appear within 2-14 days of exposure.

The Massachusetts Department of Public Health (DPH) recommends that residents continue with good hygiene practices including:

• Practice good hand hygiene! Wash your hands often with soap and water for at least 20 seconds including under your fingernails. Alcohol-based hand sanitizer (at least 60% alcohol content) can be used when soap and water are not available.

• Keep your hands away from your face.

• Cover your nose and mouth when sneezing and coughing with a tissue and discard it immediately. Cough into the sleeve over your elbow instead of your hand. Wash your hands often when coughing and sneezing.

• Stay away from people who are sick and stay home when you are sick.

For more information, visit the DPH website: https://www.mass.gov/orgs/department-of-public-health

and the CDC’s website: https://www.cdc.gov/