

Meeting Minutes  
November 19, 2019

In Attendance: Carole Julius, Madeline Joyce, Donna Forand, Alan Germain, Savery Moore, Claudia Miller, Betty Sullivan and Helen Marrone

Start Time 4:30 PM

Select Board Member Bob Belbin informed board he would be videotaping meeting. Connie Shea, resident was also recording meeting.

Claudia Miller and Savery Moore new alternative members were welcomed.

Public Comment Period

Nancy Ryan , resident asked, “where do we stand? Will we be ignored?  
Are daily lunches going away?”

Carole Julius made it clear lunches were not going away.

Colleen Preston emphasized the point of the board is to know we, the seniors are not ignored.

Helen Marrone stated that her first priority will always be the seniors. Helen reminded Nancy to continue calling her when a concern comes up, as she did when Helen was on the Board of Selectmen.

Alan Germain explained that Savery Moore attended Finance Committee meeting to talk about COA Survey.

Secretary's Report

October 16, 2019 minutes. Alan Germain made motion to approve. Donna 2<sup>nd</sup>. 4 approved 1 abstain (Helen Marrone).

November 5, 2019. Helen Marrone made a motion to approve. Donna 2<sup>nd</sup>. Colleen Preston requested minutes to be read aloud. Helen Marrone read minutes.

Colleen Preston during discussion wants an amendment to make clear the statement on bullying. Savery Moore also asked to have 3<sup>rd</sup> paragraph edited to clarify COC was for Attendees.

1 abstain (Alan Germain), 4 approve

Director's Report

Carole Julius presented Monthly Report.

Gatra extra bus was budget approved.

Study Committee meetings poorly attended (South Meadow Village and Library Presentation)

Library route will cost senior \$3.00 one way. Carole Julius working to see if there are ways to make things better. Dial A Ride always been cheaper than Gatra. Donna Forand suggests...PT1 Form through Mass Health may help. Carole Julius doesn't believe Gatra will accept. Senior Health another form of transportation to consider.

June Benson named Head Cook and Supervisor.

Formula Grant paperwork to EOEI submitted.

Friends of COA Craft Fair Saturday, December 7, 2019 9-1 PM

Donna Forand made motion to accept Director's Report. Helen Marrone 2<sup>nd</sup>. 4 approved.

#### Age Friendly Community Program

Colleen Preston gave a general background.

Donna Forand received feedback in reference to Age Friendly Community because AARP is involved. Some seniors do not feel comfortable associating with a program associated with AARP due to its public political leanings. Maybe very costly as well.

Claudia Miller indicated that we shouldn't worry about the political portion of the group. AARP could offer many good opportunities because of their experience.

#### Discussion on Social Media Participation for Board Members- Donna Forand agenda item.

Untrue items being written on Social Media concerning the COA. Asked for the public to stop stating untruths.

Savery Moore feels the Social Media Code of Conduct should be delayed until the COA Code of Conduct is finalized. If we have a presence on social media it should be as a board.

Donna Forand commented that the slandering could impact her job because she works in the field.

#### Board of Director's Code of Conduct

Alan Germain asked what the chair expects from the Code of Conduct? Colleen looking for a Code of Conduct with consequences because we are not elected. Consensus to start with Code of Conduct without written consequences.

Donna Forand made Motion to approve the amend the Code of Conduct Alan Germain 2<sup>nd</sup>. 5 approved.

Donna Forand made motion to approve outlined Code of Conduct as amended. Alan Germain 2<sup>nd</sup> motion. (Take out the words "carry out" and change to "support"). 5 approved.

### Concerns of Board Members

Betty Sullivan concerned the seniors feel like they are being treated like children. Colleen Preston asked if they feel any better knowing we are implementing a Code of Conduct.

Carole Julius spoke to this. Had to speak to two individuals and used Code of Conduct as a guide. These are situations that would not have been able to be addressed before but now can be because of the Code of Conduct.

Helen Marrone will discuss her concerns during reorg discussion.

Donna Forand Commission on Disability sending a letter to businesses to acknowledge awareness on doors if a senior is having difficulty opening a door. Possibly changing door knobs to make it easier to open.

Alan Germain nothing.

Savery Moore discussed survey. Will have an evening session to go over the survey. Looking into having one at Cranberry Village as well. Working with Pat Anderson at CV. Once all the public sessions are done the survey will be published.

Helen Marrone asked for minutes to be uploaded timelier so general public can keep up to date with what is happening on the board. Carole will update tomorrow.

Claudia Miller does not have concerns. Everyone is doing well considering.

Make a motion to reorganization of Board of Directors. Bob Belbin, from the audience, advised that reorganization could not take place. Colleen ruled out of order. Therefore minimal discussion took place as to why reorganization discussion was placed on agenda. Communication issues, which is the main reason for requesting reorganization will be put on January agenda.

Next Meeting 01/15/2019 4:30 P.M.

Meeting Adjourned 6:33 PM.

Alan Germain made motion to adjourn. Betty Sullivan 2<sup>nd</sup>. 5 approved