



approved
10/16/23

Town of Carver

North Carver Water District Commission

Posted in accordance with the Provisions of M.G.L. Chapter 30A, Section 20B

Meeting minutes for September 11, 2023, The North Carver Water District Commissioners met, today, at the Carver Town Hall, Meeting Room #3, 108 Main Street, Carver, Massachusetts.
This meeting is also being videotaped and rebroadcast by Area 58 TV.

Attendees: Mike Palimeri, Chairman, Eric Mueller, Vice Chairman; Phil Shannon, Commissioner

Absent:

Also present: Stephen Bachand, Kim and Greg from SWSS

Meeting called to order at 5:00 PM, by Mr. Palimeri

Update from Small Water Systems Services –

– Water Operator Report –

Kim – There was a public notice sent to all consumers and also posted at the local post office and on the Town website. The notice was addressing a level 1 assessment that was due to be submitted to the DEP and was submitted two days late, due to a clerical error. This NON that was issued was in no way a risk to public health. Mr. Palimeri – This is July? Kim – The samples were from July 11, 2023. One came back with the presence of Colloform, which immediately requires us to take repeat samples. The repeat samples were collected on 7/13/23. We have instructions on where to take the repeat samples. This repeat sample had a clerical error, which caused us to take the sample from a different location; all still within distribution. Those samples all came back negative for the presence of Colloform. Because the sample locations, within distribution, were not the approved location it triggered a level 1 assessment, which is due within 30 days. It is triggered back to the original sample of 7/11; we thought it was triggered by 7/13 which caused a late .

Mr. Bachand – We are trending in the right direction. We spoke with the manufacturer of the plant, today. They are going to come out and work with us but we don't have a date, yet. We are now at .453. Kim – We were at .9, at the start of this. With all of the chemical adjustments and process control that the operators have been making, we are definitely trending in the right direction. Mr. Palimeri – We were moving 100 GPM out of the wells, which we also reduced the

rate in the wells. What is the GPM rate from the wells? Kim – 75. Greg – We are just making incremental changes. Mr. Palimeri - This is a lesser rate than when we started the plant back up on June 1. Greg – That's correct. Mr. Palimeri – When SUEZ comes down, could you let us know? Mr. Blanchard – We will let you know. They want a couple of samples from different areas in the plant and then when we get that data, they will schedule when a technician can come out. We should know a date by next week. Mr. Palimeri – Hopefully one of us will be able to come and meet the technician from SUEZ.

Mr. Palimeri - They were moving 100 GPM through the plant and were thinking it was too much water to run to treat the iron and manganese levels. It seems to be working. Now the question is, how much can we handle going forward. I don't think it's the 100K per day we have been thinking.

Mr. Palimeri presented a jug of water taken from his second-floor bathroom today. It is dark yellow/muddy looking water that contains sediment. Mr. Palimeri - We are still getting slugs of Middleboro water that moves slowly in low point in people homes and house plumbing. When it mixes with our water, this is what you get; the two waters do not mix. There is no easy fix and will not happen overnight. The downstairs water in my house is better than this.

- Repair/replace various water meters – Nothing tonight
- Review DEP Sanitary Survey – Nothing tonight.

Public Comments:

All statements made during the Citizen's Participation Public Comment Period should be kept to a maximum of five minutes per person –

None tonight

Bills Payable:

*Motion to pay the bills in Batch #1, in the amount of \$ 6,250.00: Mr. Mueller
Second: Mr. Shannon*

Discussion: Contractual monthly fee from SWSS for the NCWD

Approved: Unanimous (3-0)

Motion to pay the bills in Batch #2, in the amount of \$12,996.33, minus any credits due: Mr. Mueller

Second: Mr. Shannon

Discussion: Mr. Palimeri – Just a reminder, we are not being charged for extra analytical testing being done right now. SWSS will be paying for that. The clear tank monitoring system was installed. I am seeing invoices for analytical testing and we should not be. Kim – You should see a charge for routine sampling but there should be “no charge” indicated for the extra testing. Mr. Palimeri – It does indicate “no charge” but appears to still be included in the amount due. We will subtract that; Kim will send a revised invoice.

DISCUSSION

- Idea on credits/reimbursement to customers due to plant start-up June 1, 2023

Mr. Palimeri – We discussed this at the last meeting. Should I recuse myself from this? Mr. Mueller – We need to get some feedback from Sue MoQuin. Mr. Palimeri – No, I don't think so; this is not to speak negatively about other departments but the Finance Department is focused on finance, the Permitting Department is focused on Board of Health issues. No one has ever been focused on customer service. Finance can figure out how to pay for it. Mr. Mueller – We do need some financial information before putting it out there. Mr. Palimeri – We billed about \$45K on the last quarter (commercial and residential). We turned the water on in June but it didn't coincide with the billing cycle. The billing was done in July. People were paying for water even when we were on Middleboro water. The customers were being billed at the North Carver Water District rate but we were being billed at the 1.5X's the Middleboro rate; it was almost equal. The water is still tainted. Mr. Mueller – This is the first quarter that we are fully on Carver water? Mr. Palimeri – Yes. I have had conversations with various departments and people, as well as emails, phone calls, texts and conversations. People, rightfully so, are asking to be made whole from all of this. Some are asking for their plumbing to be redone, some are asking for other things. I think the fairest way to do it is with the next billing cycle, we credit customers. In order to clear my water, I need to run 10-20 gallons of water through first and I am paying for that water! This current billing cycle ends at the end of September. A new meter reading will happen this month. Whatever that bill is, should be the credit they receive. Mr. Mueller – So you are saying we should credit the 4th quarter? Mr. Palimeri – Yes. Mr. Mueller – I think that would be fair. Does anyone else have to approve that? Mr. Palimeri – When people call about the NCWD/bill, they are told rates, credits, etc. are up to the Water Commissioners. Should I be voting on this? Mr. Mueller – No, you should recuse yourself. Mr. Palimeri recused himself.

*Motion to credit each water customer in the amount of the next full quarter billed: Mr. Mueller
Second: Mr. Shannon
Approved: 2-0-1 (Mr. Palimeri recused himself)*

Mr. Palimeri – To get a reimbursement on bottled water, filter replacements, customers must go through Jill, in the Permitting Department. You cannot go through Small Water System or Finance.

Minutes: August 14, 2023:

*Motion to approve the minutes of August 14, 2023, as written: Mr. Palimeri
Second: Mr. Shannon*

Discussion:

Approved: Unanimous (3-0)

Correspondence:

Board Members Comments:

- Mr. Mueller – This is Phil's last meeting with us and I would like to thank him for his time and efforts with the Water District.
- Mr. Palimeri – Where Phil is resigning his seat, they will post the vacancy to the public on the website; asking for anyone interested in filling in. They will have a joint meeting with the Selectboard and the NCWD. Eric and I will be involved in the process as well as voting on whoever is selected to fill the vacancy.
- Mr. Shannon -

Topics not reasonably anticipated by the Chairman, 48-hours in advance of the posting of this agenda:

Nothing tonight

Next Meeting:

- Our next meeting will be held on October 16, 2023 at 5:00 PM.

Adjournment:

*Motion to adjourn was made at 5:45 PM: Mr. Palimeri
Second: Mr. Shannon
Approved: Unanimous (3-0)*